

# Brian Diamond

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## EDUCATION

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**East Carolina University** - Greenville, NC

May 2022

*Bachelor of Science Geographic Information Systems (GIS)*

**Buncombe County Community College** – Asheville, NC

*Associate in Arts: Computer Graphics*

## RELEVANT COURSEWORK

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Business GIS I and II  
Business Communication

GIS Applications GIS for  
Criminal Justice

Computer Cartography  
Internet Mapping

## GIS SKILLS

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ESRI: ArcGIS9.3 - 10.3  
Water Utility Mobile Map  
Geoprocessing  
Georeferencing

Geocoding  
Spatial Analyst  
HTML  
SQL

Illustrator  
Dreamweaver  
Fireworks  
InDesign

## WORK EXPERIENCE

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**American Water** - Asheville, NC

January 2022 – Present

*GPS Technician*

- Utilize ESRI water utility mobile mapping equipment in plotting coordinates for company assets in the field
- Conversion of GPS points to GIS layers using ArcGIS as well as editing water main placements on existing mapping software
- Ensure accuracy of data and completion of all mapping goals

**AT&T** - Asheville, NC

May 2021 – August 2021

*Retail Sales Consultant*

- Provided technical support for iOS and Android-based devices
- Provided excellent customer service
- Recognized for achieving and exceeding sales goals by selling equipment, phone plans, home security systems, and entertainment packages
- Handled financial transactions accurately and responsibly
- Responded to customer needs to ensure they purchased the appropriate equipment and plans

**RadioShack**, Asheville, NC May

2020 – September 2020

*Sales Associate promoted to Store Manager*

- Hired and trained sales staff and managed sales and profit goals
- Recognized for achieving sales goals by 110%
- Managed employee work schedules, compensation systems, & payroll
- Reviewed employee performance and provided direction on improvements required to achieve sales goals