COMPUTER SCIENCE STUDENT

New Bern, NC | youremail@gmail.com | 252-123-4567 | LinkedIn

Enthusiastic college sophomore pursuing a degree in Computer Science with a passion for software development and problem-solving. Eager to leverage programming skills and classroom knowledge to contribute to innovative projects as a software development intern. Dedicated to continuous learning and seeking opportunities to apply theoretical concepts to real-world applications.

EDUCATION

Bachelor of Science in Computer Science

East Carolina University – Greenville, NC   May 2026

GPA 3.82 | Dean's List

RELATED COURSEWORK

Algorithmic Problem Solving, Digital Logic Design, Discrete Structures, Data Abstraction and Object-Oriented Data Structures, Computer Networks, Software Engineering

RELEVANT PROFESSIONAL EXPERIENCE

Computer Lab Assistant

East Carolina University, College of Health and Human Performance   Jan 2022 – present

- Provide technical assistance and support to fellow students in using computer software, hardware, and peripherals
- Maintain the cleanliness and organization of the 15-station computer lab, ensuring a conducive environment for learning and working
- Assist lab staff in troubleshooting and resolving minor technical issues, escalating complex problems to senior technicians when necessary
- Participate in training sessions to stay updated on the latest software and hardware developments, improving proficiency in troubleshooting and assistance

Technical Support Intern

XYZ Technical Support Solutions – Greenville, NC   Aug 2021 – Dec 2021

- Responded to customer inquiries via phone, email, or chat providing effective solutions to technical issues
- Assisted customers in troubleshooting software problems, including installation, configuration, and usage inquiries
- Stayed updated on latest software and hardware developments to ensure accurate and up-to-date assistance
- Maintained a friendly and professional demeanor while addressing customer concerns and providing support

ADDITIONAL EXPERIENCE

Team Member

McDonald's – Greenville, NC   Mar 2018 – Dec 2021

- Greeted customers, took accurate orders, and efficiently handled transactions using POS systems
- Prepared and assembled food items according to recipes and procedures, maintaining quality
- Demonstrated adaptability switching between roles, including cashier, food preparation, and cleaning duties

VOLUNTEER and COMMUNITY INVOLVEMENT

Tech Helper, Rise Up Church – Ayden, NC   Mar 2023 - present

Volunteer, Joy Community Center and Soup Kitchen – Greenville, NC   Aug 2022 - present

SUMMARY of SKILLS

- HTML, CSS
- Python, JavaScript
- Windows, macOS, Linux
- Networking principles

- Troubleshooting
- Microsoft Word, Excel, Outlook, Teams
- AWS and Google Cloud Platform
- WebEx, Zoom